

Ethical Solutions

Ethical Solutions LLC is a professional Guardianship/Conservatorship company. Ethical Solutions is appointed by the Court to serve as Guardian and/or Conservator for individuals. Powers assigned to Ethical Solutions LLC are outlined in the Court Order and Letters. Below is information that will be helpful in maintaining good communication, as well as outlining our expectations. Please review and keep this information somewhere you can easily refer to in the future.

1. Please review our Grievance Procedure, contact information for all staff and information regarding the Standards of Practice and Ethical Principles that we follow. For more information on these, please visit the National Guardianship Association website.
2. Our 24/7 emergency phone number is 507-327-3025. This is to be used ONLY for client emergencies. It is expected that Ethical Solutions will be contacted for all client hospitalizations, ER visits and significant incidents including, but not limited to incarceration, elopement, sexual assault, extensive property damage, physical assaults, exploitation or any other event which may require a MAARC report or police involvement.
3. Ethical Solutions LLC serves clients in Southern MN from our Mankato and Winona based staff and the Twin Cities regional area from our Mankato based office and Metro area staff. Northeastern MN is served through our Duluth office. We continue to expand our territory and appreciate any referrals!
4. Although each client has an assigned guardian to manage their case, all Ethical Solutions LLC guardians may act on behalf of any client.
5. Ethical Solutions Guardians visit every client every month and provide a visit summary to the team each month.
6. Please inform Ethical Solutions Guardians of all meetings, assessments, and significant appointments ASAP so we may do our best to attend.
7. For financial matters, Ethical Solutions currently has three financial specialists on staff who are able to make financial transfers to client True Link cards M-F during business hours, however, most clients are on a schedule of established payments. Any financial requests out of the ordinary must be made by noon on Thursday each week.
8. For client overnight or extended outings or visits, Ethical Solutions staff should be notified ASAP with a minimum of a 2 week notification for approval and making any transportation arrangements.